

Office of Workers' Compensation Programs (OWCP) Connect



Introduction

The purpose of this training is to inform Authorized Representatives (AREPs) on how to register with OWCP Connect.

1. What is OWCP Connect?
2. How to access OWCP Connect via the Workers' Compensation Medical Bill Process (WCMBP) Portal?
3. How do you register?

If you have any issues registering, you can speak with a customer service representative at 844-493-1966.



What is OWCP Connect?

OWCP Connect

Mechanism by which all users are authenticated. You must register via OWCP Connect to gain access to the Workers' Compensation Medical Bill Process (WCMBP) system.

Accessing OWCP Connect via the WCMBP Portal

1. Go to <https://owcpmed.dol.gov>
2. Click Login
3. Click Representative



OWCP Connect Registration

Click "here" under the Account Registration section.

The screenshot displays the OWCP Connect website interface. At the top, there is a blue header with the United States Department of Labor logo on the left and the OWCP logo on the right. The text in the header reads "United States Department of Labor" and "Office of Workers' Compensation Programs". Below the header, there is a navigation menu with links for "Login", "Account Registration", "Reset Password", "Change Email", and "Help". The main content area is divided into three columns. The first column is titled "About OWCP Connect" and contains text explaining the system and a note about data security. The second column is titled "Account Registration" and contains text for first-time users, a warning message, and a disclaimer. A red box highlights the word "here" in the text "click [here](#)", and an orange arrow points from the "Login" link in the navigation menu to this "here" link. The third column is titled "Login" and contains a welcome message, an email address input field, a "LOGIN" button, and a "RESET PASSWORD" section with a "here" link.

United States Department of Labor
Office of Workers' Compensation Programs

OWCP Workers' Compensation

Login | Account Registration | Reset Password | Change Email | Help

OWCP Connect

About OWCP Connect

OWCP Connect allows users to prove their identity and create an account for communication with OWCP's various self-service applications. It is a centralized identity-proofing system used to create credentials for a user, and then to authenticate the credentials for login.

Identity proofing is accomplished by validating the user's information entered in the Account Registration process against secure Credit Bureau data. Once the user's identity has been verified, their account can be created.

At this time OWCP Connect is only being used to authenticate new users to FECA's Claimant Query System (CQS). You must be the injured worker and have an existing OWCP Case File Number to access FECA's CQS. If you are not the injured worker/claimant you will not be granted access.

A Note About Data Security
OWCP takes information security very seriously. We are aware of

Account Registration

If this is your first time using OWCP Connect, click [here](#) and begin the process to create a new account.

WARNING....WARNING....WARNING....WARNING....WARNING

You are accessing a U.S. Government information system that is owned and operated by the Department of Labor. The Department of Labor information systems are provided for the processing of official U.S. Government information only, and are therefore, owned by the Department of Labor. Authorized users are responsible for the proper handling of information they access.

USE OF THIS SYSTEM BY ANY USER AUTHORIZED OR UNAUTHORIZED CONSTITUTES A CONSENT TO ACTIVITY MONITORING, RECORDING, DISCLOSURE, AND ACCEPTS THAT USE OF THE SYSTEM IS SUBJECT TO AUDIT BY

Login

Welcome to OWCP Connect
Please enter your EMAIL ADDRESS to start.

Email Address

LOGIN

RESET PASSWORD
If you have forgotten password, click [here](#) and you will be guided through the process to reset your password.

If you have Federally-issued PIV card that you have registered with OWCP Connect, you can use it to log in.

OWCP Connect Registration

1. Please enter required information (Name and email address)
2. A message will populate to notify you that the email you are entering is available to register and that it is not already registered with OWCP Connect to an existing user account.
3. Enter result of the addition problem from the image
4. Click Next

Account Registration

Enter the below information to create the account

First Name* ←


Last Name* ←

Middle Initial

Email* ←
*Consider using an email address that is not associated with your current employment.
This email is available.*

Retype Email* ←
This email is available.

Enter result of addition from image below*



←

* Required Field

OWCP Connect Registration

Login Credential

Your identity has been validated. Please enter a password below to create your account.

Email* Janedoe@yahoo.com

Password*

Retype Password*

* Required Field

PREV NEXT

5. Once the validation is completed, enter a password and retype the password to confirm the password.
6. Click Next.

Note: Password Criteria should:

- be at least 8 characters long,
- include an uppercase letter, a lowercase letter, a number, and a special character.

By clicking the "Next" button, providers will be taken to the security image page where they must select an image and create a "Key Phrase".


OWCP Connect Registration

7. Select a security image, enter a key phrase.
8. Click Next.

Security Images

Please select a security image and enter a key phrase. They are used during the login process for your protection.

Security Images *



Key Phrase *

* Required Field

PREV NEXT

OWCP Connect Registration

Security Questions

Please select security questions & answers. They may be used during the login process for login verification.

Security Questions *

1. What is the name of the boy or girl that you first kissed?
2. Who is your favorite actor, musician, or athlete?
3. What was the make and model of your first car?

* Required Field

PREV

SUBMIT

9. Select security questions from the drop downs and answer the selected questions.

10. Click Submit.

OWCP Connect Registration

System creates an account and a link to activate the account is sent to your email address used in registration.

Note: The account must be activated within 24 hrs.

Click "Resend Email" if the email is not received within 10 minutes.

Account Creation

Your account creation request has been submitted successfully.

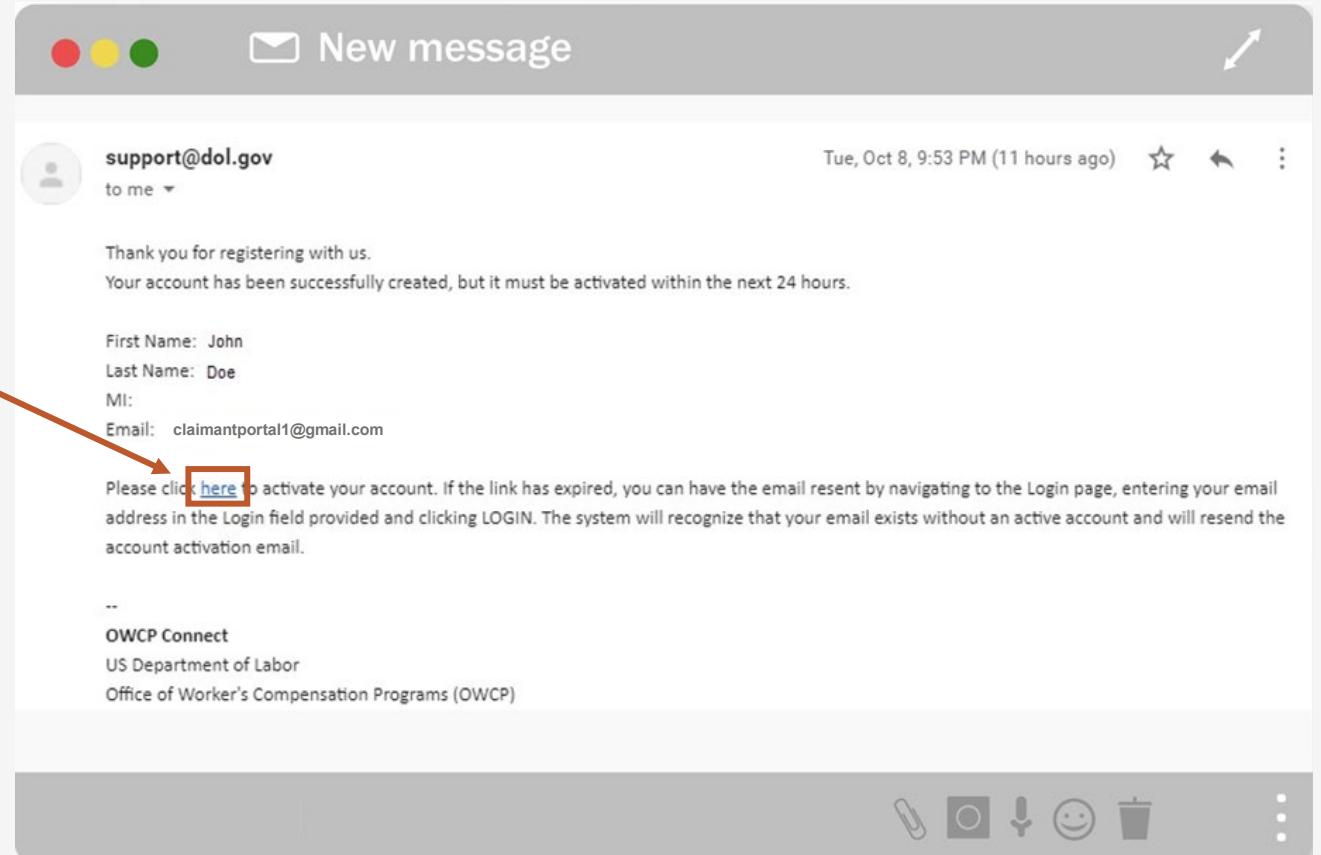
An email has been sent to the email address you provided, which includes a link that you will need to click in order to activate your account. The link provided in the email is available for 24 hours.

RESEND EMAIL

OWCP Connect Registration

Look for email from: support@dol.gov.

11. Click link that says "here."



Logging In to the WCMBP Claimant Portal

At the Login page, the system displays a banner message informing you that your account has been successfully activated.

1. Enter your Email Address and select **LOGIN**.

The System displays your Security Image and Key Phrase for verification.

2. Enter your Password and select **SUBMIT**.

The system opens the WCMBP Claimant Portal.

Login

Welcome to OWCP Connect
Please enter your EMAIL ADDRESS to start.

Your account has been successfully activated.

Email Address


LOGIN

RESET PASSWORD
If you have forgotten password, click [here](#) and you will be guided through the process to reset your password.

Login

Welcome verify your security image and enter password.

Security Image



Key Phrase Spring

Password *

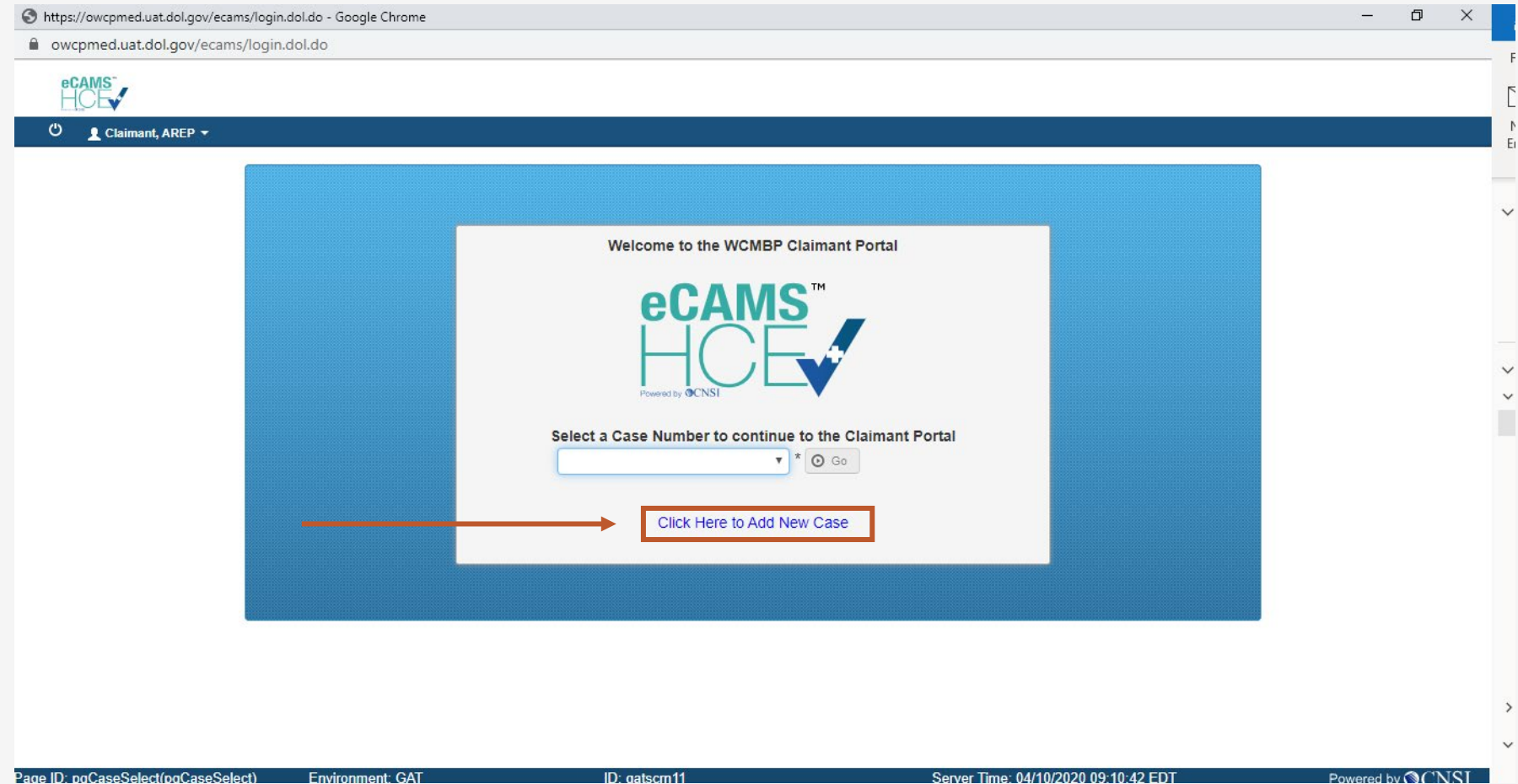
* Required Field

SUBMIT

WCMBP Claimant Portal

The Authorized Representative will land on the WCMBP Claimant Portal. To access associated cases, complete the following steps (these steps must be completed for each case associated with the Authorized Representative):

18. Click on the hyperlink, Click Here to Add New Case.



WCMBP Claimant Portal

The Authorized Representative must complete all required fields.

19. Enter the Authorized Representative or Attorney Details (First Name, Last Name, Representative ID)

20. Enter the Case Details (Program, First Name, Last Name, SSN, and Date of Birth)

21. Click Submit.

gat.wcmbp.com/ecams/login.dol.do# - Google Chrome
cmbp.com/ecams/login.dol.do#

IMS

Claimant, AREP

Add New Case - Google Chrome
gat.wcmbp.com/ecams/CNSIControlServlet

Help

Authorized Representative/Power of Attorney Details

First Name: AREP * Last Name: Claimant *
Representative ID: *

Case Details

Program: DFEC *
Claimant ID: * Case ID: *
First Name: * Middle Name: *
Last Name: * SSN: *
Date of Birth: *

Close Submit

Page ID: pgAddNewCase(Login) Environment: GAT ID: gatscrn11 Server Time: 02/11/2020 08:47:47 EST

THANK YOU!

